

## TRANSPORTATION SCHEDULE

### Monday thru Friday: Blooming Grove Twp

Delaware Twp/Dingmans Twp/Greene Twp

Lackawaxen Twp/Lehman Twp/Matamoras

Milford Bor/Milford Twp/Palmyra Twp

Porter Twp/Shohola Twp/Westfall

Hawley/Honesdale/Waymart/Lake Ariel

Port Jervis, NY

### Monday thru Thursday : Stroudsburg/East

Stroudsburg/Mt. Pocono

### Monday and Friday Only: Middletown, NY

Goshen, NY/Dunmore/Carbondale/Dickson

City/Taylor/Scranton/Clarks Summit

Old Forge/Pittston/Forty Fort/Kingston

Wilkes Barre/Newton, NJ/Andover, NJ/Sparta, NJ

## ESCORT POLICY

An Escort is an individual that shall accompany a consumer to his or her appointment. Based on physical, medical or mental conditions, certain clients may be required to have an escort ride with them. This is for their safety and well being and is a consumer's responsibility.

All Escorts must be registered with the Transportation Office. All Escorts must be a parent, legal guardian or foster parent. All others 25 years of age or older.

## CONSUMERS' RESPONSIBILITIES:

- Have the ability to get to and board our vehicle by themselves or have an aide to assist.
- At destination point, must be able to disembark unassisted or have an aide assist them (We **DO NOT** provide aides).

## DRIVERS RESPONSIBILITIES:

- Securing wheelchair into appropriate position.
- Secure wheelchair in position with restraints.
- Return passenger to lift at discharge destination.

## SENIOR CENTER TRANSPORTATION

### **Blooming Grove Center** **9 AM – 4 PM**

Tuesday, Wednesday, Thursday, and Friday

### **Delaware Township Building** **8 AM – 3 PM**

Tuesday, Wednesday, Friday

### **Lackawaxen / Shohola Township Center** **9 AM – 2 PM**

Monday and Wednesday

IF YOU HAVE AN EMERGENCY PLEASE **CALL 911**.  
WE ARE **NOT** AN AMBULETTE SERVICE OR AN  
EMERGENCY TRANSPORTATION PROGRAM

### *Pike County Commissioners*

Richard A. Caridi, Chairman

Matthew M. Osterberg

Karl A. Wagner Jr.

June 2013

## PIKE COUNTY TRANSPORTATION 506 BROAD STREET MILFORD, PA 18337

(570)296-3408  
(570)296-3409 FAX  
1-866-681-4947

HOURS OF OPERATION  
8:00 AM – 4:00 PM



SHARED RIDE PROGRAM  
MATP PROGRAM  
PWD PROGRAM

FUNDED BY  
PA Lottery and PennDOT  
Medical Assistance Transportation Program  
PA Dept of Aging  
Pike County Commissioners

**SHARED RIDE PROGRAM (SR)** This program allows seniors of Pike County access to medical, financial, and social services. Simply call for a reservation. We service all three senior centers, grocery shopping, banking, and post office needs provided on scheduled days. Drivers are courteous and considerate (no tipping please). There is a reduced fare required for seniors (see graph) **All Seniors who are 65+ with proof of age are eligible to use our Shared Ride Program. Proof of Age verification is required. Call for an application.**

**MEDICAL ASSISTANCE TRANSPORTATION PROGRAM (MATP)** This program allows medical assistance recipients\* (regardless of age) access to medical and pharmacy needs only. Reservations required. The Transportation Department will assess the mode of transportation to be provided. **NO EXCEPTIONS Verification and a copy of MA card required. Eligibility will be verified on a regular basis. Call for an application.**

**PEOPLE WITH DISABILITIES (PwD)** This program allows individuals (18-64years of age) access to the same services as “The Shared Ride” schedule. This includes social, employment, medical and other services in Pike County. Disabilities may include physical, mental or major life activities. Escorts are the responsibility of the client. **Proof of Disability must accompany application. Call for an application.**

**GENERAL PUBLIC (GP)** All other transportation needs are considered general public and follow the same schedules listed in the other programs.

**TRANSPORTATION GUIDELINES**

- Registration forms must be received by the Transportation Office prior to service.
- Authorized signature required for verification of a disability.
- Appointments must be made between 10:00 AM – 1:00 PM.
- You must be ready 1-11/2 hours prior to your scheduled appointment.
- Appointment must be made 48 business hours in advance in order to be placed on the schedule.
- Consumers are responsible for paying all tolls to and from their destination.
- Consumers making more than one stop require an additional fare (see rate chart) for each stop.
- Consumers must pay the fare based on the Shared Ride Fare Structure.
- Multiple stops for same day must be called in advance and Drivers cannot make unscheduled stops.
- Cancellations must be called in to us 24 hours prior to your appointment.
- Weather delays or cancellations will be announced on 96.7 WTSX.
- No transportation service on weekends or holidays.
- We reserve the right to suspend services to those individuals who do not comply with our policies and procedures.

Pike County Transportation Office will determine the payor of last resort, please comply by providing all the information requested on our application. Incomplete applications will be returned to the client. Services will be suspended until the application is completed and received.

**TRANSPORTATION FARES  
FARES ARE DUE UPON BOARDING.**

**EXACT CHANGE REQUIRED**

	<b>GP</b>	<b>65+</b>	<b>PwD</b>
In County - less than 15 Miles one way ( Zone 1)	\$15.00	\$1.00	\$2.25
In County - between 16 – 21 Miles one way ( Zone 2)	\$17.00	\$1.50	\$2.55
In County - more than 22 Miles one way (Zone 3)	\$19.00	\$1.50	\$2.85
Out of County – less than 20 Miles one way (Zone 4)	\$25.00	\$2.00	\$3.75
Out of County - between 21 – 40 Miles one way (Zone 5)	\$38.00	\$3.00	\$5.70
Out of County - more than 41 Miles One Way (Zone 6)	\$44.00	\$4.00	\$6.60
EACH PRE-SCHEDULE ADDITIONAL STOP	\$7.50	\$ .75	\$1.15

**Legend**

**GP = General Public  
Age 65 = years and up  
PwD = People with Disabilities**